

2024

NGCI

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25

YEARS



# Hors d'oeuvres and Insights: A Sneak Peek at NCCI

June 3, 2024





# Agenda

- Pre-conference Info
- Introduce Pillars
- Hear from Speakers
- Feedback and Questions from Audience
- Announcements (upcoming NCCI opportunities)

NOTE:

We can provide logistical information about the conference, but that will not be the focus for today.



# Pre-conference Sessions

Lean Six Sigma Yellow Belt - Tony Nava

Leading Systemic Change Using the CLT - Susan Elrod

Leveraging Design Innovation Principles - Monika Wittig, Laura Borgelt, Aimee Woznick

Digital Transformation Excellence - Dan Feely





# PILLARS

## **Institutional Transformation**

*Visionary*, reimagining of structures, policies, and functions

## **Impactful Innovation**

*Revolutionary*, conceptualization of new ideas and solutions

## **Continuous Improvement**

*Evolutionary*, refinement and optimization of processes and procedures





# PILLAR FRAMEWORK





# Institutional Transformation



Driving Change Through Voices – [Tabitha Wiles](#)

Metamorphosis of the Machine:  
Reframing Organizational Structure – [Loralyn Cross](#)

Collective Wisdom: Constructing the Higher Ed  
Strategic Planning Handbook – [Julian Ryu & Eva Nico](#)

# Impactful Innovation



Building Organization Resilience – [Sonia Alvarez-Robinson & Kendra Lewis-Strickland](#)

Reshaping a University Culture to Become More Innovative – [Chester Warzynski](#)

Empowering Excellence: Unveiling the Advantages of Cornell's  
Internal Coaching Program – [Radhika Nayak & Kathryn Burkgren](#)

How to leverage the Working Genius for employee engagement  
across your institution - [Gilbert Fugitt](#)

AI vs LSS: The Process Improvement Battle of the Century – [Antonio Nava](#)



# Continuous Improvement

Proving our Value: Showing the ROI of Internal Consulting –  
[Sonia Alvarez-Robinson & Karla Gibson](#)

Diagnosing Organizational Health – [Christine Goldthwaite & Ralph Gigliotti](#)

Integrating Project and Change Management, A Case Study –  
[Amanda Perkins & Alison Campbell](#)

Mistakes and Missteps: How Failure Inspired Success - [Kristine Maphis](#)

USC's Improvement Leader Program:  
A practical approach to improvement - [Stacey Bradley](#)

A coach-approach to engagement – [Sandra Woloschuk](#)







# Participant thoughts

What are you excited about?

Questions for specific speakers?

What concepts were “missed” that you want to discuss at the conference?



# Announcements

Power60: Resilience at Work: **June 6, 1pm Eastern**

Power60: Digital Transformation Best Practices: **June 12, 1pm Eastern**

<https://ncci-cu.org/education/online-education/>

NCCI Orientation: "Know Before You Go" Logistics: **July TBD**

NCCI Annual Conference, **July 24 – 26**, Rancho Mirage, CA

<https://ncci-cu.org/education/annual-conference/>





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